

Name of the Insurer: Kotak Mahindra General Insurance Company Limited

Upto the Quarter ending on 30 September 2023

Sl. No.	Claims Experience	Fire	Marine Cargo	Marine Hull	Total Marine	Motor OD	Motor TP	Total Motor	Health	Personal Accident	Travel	Total Health	Workmen's Compensation/ Employer's liability	Public/ Product Liability	Engineering	Aviation	Crop Insurance	No. of claims only		Total
																		Other segments **	Miscellaneous	
1	Claims O/S at the beginning of the period	37	24	-	24	1,339	1,593	2,932	4,127	123	-	4,250	11	-	6	-	-	-	71	7,331
2	Claims reported during the period																			
	(a) Booked During the period	148	582	-	582	40,188	643	40,831	62,752	317	-	63,069	36	-	157	-	-	-	209	1,05,032
	(b) Reopened during the Period	6	85	-	85	98	11	109	546	20	-	566	-	-	1	-	-	-	34	801
	(c) Other Adjustment																			
3	Claims Settled during the period																			
	(a) paid during the period	82	628	-	628	35,807	204	36,011	47,557	109	-	47,666	4	-	150	-	-	-	198	84,739
	(b) Closed during the period	11	22	-	22	2,761	7	2,768	2,135	94	-	2,229	8	-	2	-	-	-	42	5,082
4	Claims Repudiated during the period	14	16	-	16	565	69	634	7,225	13	-	7,238	-	-	3	-	-	-	22	7,927
	Other Adjustment																			
5	Unclaimed (Pending claims which are transferred to Unclaimed A/c. after the mandatory period as prescribed by the Authority)																			
6	Claims O/S at End of the period	84	25	-	25	2,492	1,967	4,459	10,508	244	-	10,752	35	-	9	-	-	-	52	15,416
	Less than 3months	49	20	-	20	2,038	327	2,365	9,601	144	-	9,745	20	-	4	-	-	-	36	12,239
	3 months to 6 months	13	3	-	3	209	265	474	668	53	-	721	13	-	5	-	-	-	13	1,242
	6months to 1 year	13	1	-	1	165	337	502	144	25	-	169	2	-	-	-	-	-	3	690
	1year and above	9	1	-	1	80	1,038	1,118	95	22	-	117	-	-	-	-	-	-	-	1,245

Upto the Quarter ending on 30 September 2023

(Amount in Rs. Lakhs)

Sl. No.	Claims Experience	Fire	Marine Cargo	Marine Hull	Total Marine	Motor OD	Motor TP	Total Motor	Health	Personal Accident	Travel	Total Health	Workmen's Compensation/ Employer's liability	Public/ Product Liability	Engineering	Aviation	Crop Insurance	(Amount in Rs. Lakhs)		Total
																		Other segments **	Miscellaneous	
1	Claims O/S at the beginning of the period	855	12	-	12	2,589	15,727	18,315	2,016	884	-	2,900	30	-	25	-	-	-	450	22,588
2	Claims reported during the period																			
	(a) Booked During the period	2,113	507	-	507	11,677	7,124	18,801	21,070	871	-	21,941	80	-	213	-	-	-	1,985	45,640
	(b) Reopened during the Period	20	13	-	13	169	74	243	162	16	-	178	-	-	0.02	-	-	-	6	461
	(c) Other Adjustment (to be specified)																			
	(i) _____																			
	(ii) _____																			
3	Claims Settled during the period																			
	(a) paid during the period	308	443	-	443	9,894	1,653	11,547	14,611	434	-	15,045	13	-	114	-	-	-	518	27,988
	(b) Closed during the period	9	4	-	4	1,609	55	1,664	871	131	-	1,002	13	-	2	-	-	-	23	2,717
4	Claims Repudiated during the period	7	11	-	11	208	472	680	3,491	76	-	3,567	-	-	12	-	-	-	7	4,284
5	Unclaimed (Pending claims which are transferred to Unclaimed A/c. after the mandatory period as prescribed by the Authority)																			
6	Claims O/S at End of the period	2,664	75	-	75	2,723	20,745	23,468	4,274	1,131	-	5,405	84	-	110	-	-	-	1,893	33,700
	Less than 3months	1,602	52	-	52	1,466	2,665	4,131	3,705	450	-	4,155	38	-	15	-	-	-	164	10,157
	3 months to 6 months	503	23	-	23	503	2,127	2,630	384	223	-	607	29	-	95	-	-	-	1,524	5,412
	6months to 1 year	461	0.10	-	0.10	248	3,430	3,678	115	223	-	339	16	-	-	-	-	-	203	4,697
	1year and above	98	0.25	-	0.25	505	12,523	13,029	70	235	-	305	-	-	-	-	-	-	2	13,434